



## THE MALWARE THREAT:

Malware includes a wide spectrum of programs that are designed to harm a computer, and when paired with social engineering tactics, malware can be an especially dangerous threat. The IT security and control firm Sophos reported a recent wave of spam e-mails containing a hyperlink purporting to show camera phone footage of the Virginia Tech shootings. But curious computer users who click on the hyperlink will get an unpleasant surprise: The hyperlink directs users to a screen saver file called TERROR\_EM\_VIRGINIA.scr, which is actually a Trojan capable of stealing user names, passwords, and account numbers.

The Joint Task Force for Global Network Operations and the Army Computer Emergency Response Team offer free antivirus software and firewalls for Department of Defense personnel to use on their home computers. These safeguards are generally effective for detecting and eliminating malware, in addition to other computer security threats. You must access the following links from a .mil computer system and authenticate with your CAC and PIN: [https://www.jtfgno.mil/antivirus/home\\_use.htm](https://www.jtfgno.mil/antivirus/home_use.htm) or <https://www.acert.1stiocmd.army.mil/Antivirus/updates.htm>. The software files can be saved to removable media and then installed on home computers.

## ADDITIONAL CHARITY FRAUD, PHISHING, AND MALWARE RESOURCES:

Federal Trade Commission on Charity Fraud:

<http://www.ftc.gov/bcp/conline/edcams/charityfraud/coninfo.html>

Better Business Bureau's Phishing Phacts:

<http://www.bbbonline.org/idtheft/phishing.asp>

National Consumers League's Phishing Awareness:

<http://phishinginfo.org>

SGT Firewall On Cyber Patrol (AKO only):

<https://www.us.army.mil/suite/page/190357>



SANS Institute's Malware FAQ:

<http://www.sans.org/resources/malwarefaq/index.php>

White Paper on Malware from US-CERT (Caution - high geek factor):

[http://www.uscert.gov/reading\\_room/malware-threats-mitigation.pdf](http://www.uscert.gov/reading_room/malware-threats-mitigation.pdf)

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**CCIU's "Toucan Lan" keeps an eye on cyber crime issues of interest to the Army community.**



In Memoriam

# CYBER CRIMINAL INTELLIGENCE PROGRAM CUSTOMER SURVEY



Dear Customer:

Please take a moment and complete this survey to help evaluate the quality and value of CCIU Cyber Criminal Intelligence products. Your response will help us to serve you more effectively and efficiently in the future. Thank you for your assistance.

**Product Title:** \_\_\_\_\_

**Customer's Organization (optional):** \_\_\_\_\_

Marking instructions: Indicate the appropriate response accordingly.

- 1 Strongly Disagree
- 2 Disagree
- 3 Neither Agree nor Disagree
- 4 Agree
- 5 Strongly Agree
- NA Not Applicable

QUALITY						
1	2	3	4	5	NA	
						The product was timely and relevant to contemporary Internet safety issues.
						The product was clear and logical in the presentation of information with supported judgments and conclusions.
						The product is reliable (i.e., sources are well-documented and reputable).

VALUE						
1	2	3	4	5	NA	
						The product contributed to your knowledge of previously unknown Internet safety subjects.
						The product caused you to pay more attention to Internet safety subjects relevant to your or your family.
						The product increased your familiarity with CID Cyber Lookout's Internet safety initiatives.
						The product caused you to research Internet safety subjects in greater depth, using the additional resources listed in the product.

ADDITIONAL COMMENTS

If you have the free Acrobat Reader, please click below to print your completed survey and mail or fax it to CCIU (address/fax information on front page).

If you have Acrobat Professional, please click below to extract this page, save a copy of the completed survey, and e-mail it to: [cybercrimintel.cciu@us.army.mil](mailto:cybercrimintel.cciu@us.army.mil)