

Court Testimony Feedback

The U.S. Army Criminal Investigation Laboratory (USACIL) requests your assistance in the continuous improvement of the quality of our service. Please complete and return this questionnaire.

| Customer/Observer | | | | Date | | | | | |
|--|--|--|--------|------|------------|---|--------|-------------|-----|
| | US vs | | | | Case # | | | | |
| | USACIL Witness | | | | Discipline | | | | |
| | | | | | | | | | |
| 1. | The witness disp | witness displayed adequate knowledge in his/her area of expertise. | | | | | | | |
| | Strongly Agree | Agree | Neutra | al | Disagree | | Strong | ly Disagree | |
| 2. | The witness displecourtroom. | witness displayed a professional appearance and consistent demeanor appropriate for the room. | | | | | | | |
| | Strongly Agree | Agree | Neutra | al | Disagree | | Strong | ly Disagree | |
| 3. | The witness prese | he witness presented their testimony clearly and effectively. | | | | | | | |
| | Strongly Agree | Agree | Neutra | al | Disagree | | Strong | ly Disagree | |
| 4. | Visual aids used b | sual aids used by the expert witness were helpful in explaining the testimony. N/A | | | | | | | |
| | Strongly Agree | Agree | Neutra | al | Disagree | | Strong | ly Disagree | |
| 5. | The witness main | e witness maintained their impartiality, acting as an expert for the court. | | | | | | | |
| | Strongly Agree | Agree | Neutra | al | Disagree | | Strong | ly Disagree | |
| 6. | On a scale of 1 to | On a scale of 1 to 6, rate your overall satisfaction with the quality of the testimony provided. | | | | | | | |
| | Comple | tely Satisfied | 6 5 | 4 | 3 | 2 | 1 | Not Satisfi | ad. |
| | Complet | ely sulisfieu | 0 5 | 7 | 3 | 2 | 1 | NOL Salisji | eu |
| 7. | . Will a verbatim transcript be prepared of the testimony? | | | | | | | | |
| | Yes | No | | | | | | | |
| If no, whom may we contact to obtain a copy of the audio from the testimony? | | | | | | | | | |
| Name and email address or phone number: | | | | | | | | | |

| USACIL Testimony Feedbck Form | Effective Date: 10 Aug 2023 | |
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8. What was the verdict?

9. Please provide any additional comments:

Upon completion, return this form to the laboratory Quality Management Branch using the **Submit Form** button below or as an email attachment to **USACILQM@army.mil**. Forms may also be faxed Attn: USACIL QM Branch; FAX (404) 469-3489